

Introducing Chester, The ChatBot

What is Chester the chatbot?

Chester is a chatbot that uses text messages and a knowledge base to answer your questions about West Chester Area School District and help your child succeed. You know how Siri and Alexa can answer lots of your questions? That's basically how Chester works - except Chester only answers questions about West Chester Area School District, not the current weather or nearest coffee shop. Chester sends timely reminders, information, and tips to help promote success in school. And Chester doesn't speak, only texts and is available in three languages.

What if Chester can't answer my question?

Chester knows a lot about West Chester Area School District, but no bot is perfect. If Chester doesn't know an answer, a real human will read your question and get you an answer within 24 hours.

Will my texts to Chester be read?

Yes. All texts, even those that Chester can't answer, are reviewed by humans to ensure accuracy and continually improve Chester's knowledge base.

Can I opt out if I don't want texts?

Of course! Chester is meant to help. If you don't want to engage with West Chester Area School District over text, just text STOP at any time.

