

## **Frequently Asked Questions (FAQ's) about Bus Transportation**

- 1. When will parents receive bus information?** The transportation department will send voice mail and text messages to all families in August to let them know when bus information will be ready. Parents will access busing information through the parent portal. Student registration occurs late into the summer, and the changes in student numbers impact bus scheduling, which is why busing information is not finalized until the start of school.
- 2. What time should my child be at the bus stop?** Once the bus routes are clearly established, we ask that children arrive at the stop at least 5 minutes before their scheduled pickup time. During the first few weeks of school, buses may run early and/or late.
- 3. Can I have transportation from my child's day care?** Parents may complete a request form (good for ONE year) to receive transportation to and from a day care if it is located in the school's attendance boundaries. This includes split custody situations also. Students may only utilize 2 different bus stops.

[http://home.wcasd.net/files/ebINg/2eda5e71a97bc9da3745a49013852ec4/BUS\\_STOP\\_REQUEST\\_FOR\\_DAY\\_CARE\\_PROVIDER\\_FORM\\_REVISIED\\_7-17.pdf](http://home.wcasd.net/files/ebINg/2eda5e71a97bc9da3745a49013852ec4/BUS_STOP_REQUEST_FOR_DAY_CARE_PROVIDER_FORM_REVISIED_7-17.pdf)

- 4. Will my child have an assigned seat on the bus?** Kindergarten through fifth grade students are assigned seats. Kindergarten students sit in the front and the older students are assigned in the back.
- 5. How is busing affected when there is a two hour delay or an early dismissal?** If there is a two-hour delay, all pick up times are simply shifted two hours later (an 8:50 a.m. pickup time becomes a 10:50 a.m. pickup time.) In the event of an unscheduled early dismissal, parents will be notified by school staff about when buses will be dropping off students.
- 6. I don't want my child to get off the bus if I am not present. What should I do?** Parents should notify their child's bus driver. Parents should discuss with their child to tell a substitute bus driver that he/she cannot get off at the bus stop if the parent is not present. Drivers will call their supervisor to report the absent parent, and someone from the bus company will contact the parent or the school district to determine the best option to reunite the child with parents.
- 7. What if my child wants to ride the bus only one way to or from school, or wants to ride it some days and be driven to school on others?** It is always beneficial when the driver is familiar with your child, but if the situation requires him/her to be an infrequent rider, please let the bus driver know that. As long as your child's name and bus stop are on the roster, he/she is permitted to ride. If a stop has not been utilized for two consecutive weeks, the stop will be dropped from the route.
- 8. What if there is a conflict with my child and another child on the bus?** Discuss the issue with your child's building principal.
- 9. How do you determine whether it's safe for school buses to travel on snowy and icy days?** A team of administrators evaluates the roads by driving them and talking early in the morning with township supervisors and the bus companies to make the best decision possible based on forecasts and road reports.