



Parent Technology FAQs

Q: How do students in grades K-2 log in to Seesaw?

A: [A: Directions for Seesaw are available here](#)

Q: How do students in grades 3-12 log in to Schoology?

A. [Directions for Schoology are available here.](#)

Q: What do we do if we are having a technical problem?

A: [Please check out our Tech Support page for information on contacting us](#)

Q: How do you recommend cleaning/disinfecting a device?

A: Use "70 percent isopropyl alcohol wipe or Clorox **Disinfecting** Wipes" to "gently wipe the hard, nonporous surfaces of your Apple and Dell product, such as the display, keyboard, or other exterior surfaces.

Q: How do I install parental controls to keep my child off of certain websites?

A: Any school-issued device is [filtered both in school and at home](#). This protects against most inappropriate content, but no filters are foolproof, and often parents want to block specific sites that children spend too much time on. We recommend that parents work with their internet service providers to allow for more control over devices on a home network. Comcast Xfinity customers should [visit this page to learn more about their filtering solutions](#). If you want additional security on your home network, there are many 3rd party programs and services available.

Q: What if I do not have internet access at home?

A: If you are interested in obtaining affordable internet service at home, please visit [EveryoneOn](#) for low-cost internet service programs [\(Español.\)](#)

Q: Where can I find what cycle day it is for my child?

A: School Cycle Days and links to Daily Schedules are located on school homepages, and on the [Today is... Day in Cycle Rotation page](#).