

## **MIDDLE SCHOOL & HIGH SCHOOL EDUCATIONAL QUESTIONS OR CONCERNS?**

### **THE BEST ROUTE IS THE DIRECT ROUTE**

Parents sometimes wonder where to turn with a question or a concern regarding their child or other school issues. Starting “too high up the ladder” often requires information backtracking and can leave valuable allies out of the loop. When you are not happy with a particular answer or solution, where do you go without ruffling too many feathers? Here are some handy guidelines to use.

- If it is a classroom problem, start with your child’s teacher. He/she is in the best position to address classroom related issues. If the problem is outside the teacher’s area of expertise or control, the teacher will refer you to the right person.
  
- If you have not been able to resolve your problem with the teacher, go next to the guidance counselor, then to the principal or the assistant principal of your grade level who usually will be able to resolve your problem or refer you to the right person.
  
- If you still cannot resolve your problem, call or write Dr. Sara Missett, Director of Secondary Education at 484-266-1009 or [smissett@wcasd.net](mailto:smissett@wcasd.net).
  
- Finally, if you have still been unable to receive an answer to your question or concern, you can call or write Dr. James Scanlon, Superintendent of Schools, at 484-266-1001 or [jscanlon@wcasd.net](mailto:jscanlon@wcasd.net).